








People Directorate Scorecard 2019-20

Ref	Lead Department	Measure	Corporate Outcome	Benchmark	Year end 2018/19	Quarter 4 2018/19	Quarter 1 2019/20	Quarter 2 2019/20	Proposed Quarterly/ Annual Target 2019/20	RAG and Direction of Travel	Commentary
CSC001	Children's Social Care	Number of referrals	5	CEC Data	2558	614	633	732	N/A	☹️	There has been an increase in referrals to Children's Social Care over the last two quarters.
CSC002	Children's Social Care	Percentage of repeat referrals	5	CEC Data	20%	19%	17%	14%	<18%	😊	The percentage of repeat referrals continues to decrease which is a positive reflection on the partnership in supporting children and families at the right level of need.
CSC003	Children's Social Care	Percentage of assessments completed within 45 days	5	CEC Data	81%	78%	83%	87%	85%	😊	This continued improvement demonstrates that children and families are having timely assessments of risk and need, leading to improved timeliness of intervention where required.
CSC004	Children's Social Care	Percentage of children with a second or subsequent child protection (CP) plan (rolling yr)	5	CEC Data	26%	23%	23%	23%	<17%	☹️	This relates to a rolling 12 months from 1/10/18 - 30/9/19. Every child who becomes subject of a subsequent plan is considered in detail at the monthly performance meetings. An themed audit has been completed within children's social care and learning disseminated to develop practice. This has also been shared with Partner agencies.
CSC005	Children's Social Care	Number of children in need	5	CEC Data			1774	1837	1700-2000	😊	This figure reflects the extract that would be provided to Ofsted as part of Annex A in the event of an inspection - it is not directly comparable with the CIN census return or statistical neighbours as it undercounts open referrals and care leavers
CSC006	Children's Social Care	Number of children with a child protection plan	5	CEC Data	268	268	275	230	260-300	☹️	We have fewer children on child protection plans than previously, this is below national and regional averages which we would expect for our demographics, but still in line with our statistical neighbours, albeit at the lower end. It is difficult to state if this is a trend until we have data across the year, but it coincides with increasing numbers of children in our care. We are monitoring the activity across the localities, there is no evidence of children coming into care inappropriately, and partners are aware of the fall in numbers so they can test that children have plans at the right level of intervention.
CSC007	Children's Social Care	% of children on CP plans reviewed within timescales	5	CEC Data	98%	96%	93%	93%	99%	☹️	Of 172 individual children 160 were reviewed in timescales, for those that fell out of timescales most were child centred decisions and monthly review confirms that there was no drift or delay in the decision making.
CSC008	Children's Social Care	Number of cared for children	5	CEC Data	485	485	481	517	440-475	☹️	The 2nd quarter has seen a higher than average need for children to be safeguarded via care, with 57 in quarter 2 compared to only 37 in quarter 1, an increase of 54%. Overall this is 94 new admissions in the first half of the year compared to 90 last year. The operational team and senior leadership have undertaken an audit of all new cases into care in the last 6 months in order to continue to ensure that children who require care as a safeguard receive this, only when appropriate.
CSC009	Children's Social Care	% of cared for children reviewed within timescales	5	CEC Data	91%	96%	93%	93%	97%	☹️	Of the 306 children and young people with reviews in Q2, 286 were in timescales. Those out of timescales are sometimes unavoidable (eg sickness and children on holiday) and the priority remains to make the reviews meaningful for the child.
CSC010	Children's Social Care	% of cared for children in internal foster care (including friends and family placements)	5	CEC Data	36%	38%	38%	37%	>50%	☹️	37% of cared for children reside within internal fostering provision or with friends and family (excluding children living with parents). CE continue to be part of the fostering collaboration (Foster4) with a renewed focus on the recruitment and retention of foster carers, which is a national challenge.
CSC011	Children's Social Care	% of children living in external foster homes	5	CEC Data	28%	28%	29%	28%	<20%	☹️	Ongoing pressures on internal provision and foster carer recruitment has meant that our use of external carers is higher than we would like. It is important to recognise however that 39% of these placements are long term matched placements offering security and stability for individuals
CSC012	Children's Social Care	% of children living in residential homes	5	CEC Data	9%	9%	8%	8%	<8%	☹️	The national average is 11.6% and as such within Cheshire East we have consistently been substantially better than this. We are currently at 7.9% including those in residential schools

Ref	Lead Department	Measure	Corporate Outcome	Benchmark	Year end 2018/19	Quarter 4 2018/19	Quarter 1 2019/20	Quarter 2 2019/20	Proposed Quarterly/ Annual Target 2019/20	RAG and Direction of Travel	Commentary
CSC013	Children's Social Care	% of cared for children placed over 20 miles from home address (Cheshire East and out of borough)	5	CEC Data	26%	26%	27%	27%	<25%		A proportion of our cared for children reside outside of the borough, this can be part of their care plan or due to the availability and suitability of carers. The continued development of the commissioned residential provisions with CE and renewed focus on Foster4 recruitment and retention of foster carers will assist in ensuring that children who can live in CE have the ability to do so.
CSC014	Children's Social Care	% of care leavers who are not in education, employment or training (NEET)	3	CEC Data	39%	54%	47%	44%	<38%		Based on the 130 making up the former relevant cohort of care leavers aged 19-21 , currently 57 are recorded as NEET. However when you consider those engaged in positive activities or training/ re-engagement provision this reduces to 45 (35%)
CSC015	Children's Social Care	% of care leavers who are in suitable accommodation	5	CEC Data	96%	97%	96%	97%	96%		There are 4 individuals where their latest accommodation is deemed unsuitable - 2 in custody and 2 no fixed abode. The circumstances of the 2 individuals with no fixed abode are fully understood and the appropriate interventions and support are being offered by PA's and the service to support the individuals into more permanent accommodation arrangements.
CSC016	Children's Social Care	Total number of children with a court endorsed plan of adoption (snapshot figure)	5	CEC Data	32	32	32	32	N/A		This figure relates to all children with a Shodpa (should be placed for adoption decision) which has been endorsed by the court. The corporate parenting committee closely monitors the time from decision to placement to ensure that children are safe and secure in their permanent home as soon as possible
CSC017	Children's Social Care	Number of children adopted (YTD)	5	CEC Data	18	18	5	10	20		The number of children adopted in the first half of the year means we are on track to achieve our aim of 20 completed adoptions by year end. All children who are subject to an adoption plan are individually reviewed on a monthly basis. Adoption timeliness over the last 12 months has met national expectations.
CSC018	Children's Social Care	Average caseload of social workers	5	CEC Data	23.5	24	23	22	<20		The establishment of the additional team in Crewe has enabled a slight reduction in the average case load together with an opportunity to better balance case loads across workers with differing levels of experience. Reduction in case loads will continue to be a priority for the service whilst ensuring that children and young people are supported in the most effective way to meet their needs
Ed&S001	Education and 14-19 Skills	Percentage good or outstanding primary schools	3	CEC Data	90%	90%	92%	92%	92%		No change
Ed&S002	Education and 14-19 Skills	Percentage good or outstanding secondary schools	3	CEC Data	76%	76%	80%	80%	76%		No change
Ed&S003	Education and 14-19 Skills	Percentage good or outstanding special schools	3	CEC Data	80%	80%	80%	80%	80%		no change
Ed&S004	Education and 14-19 Skills	Percentage attendance for primary pupils year to date	3	CEC Data	96%	96%	96%	96%	96%		NB July Figures
Ed&S005	Education and 14-19 Skills	Percentage attendance for secondary pupils year to date	3	CEC Data	95%	95%	94%	93%	95%		NB July Figures
Ed&S006	Education and 14-19 Skills	Percentage attendance for special school pupils year to date	3	CEC Data	89%	89%	90%	90%	92%		NB July Figures
Ed&S007	Education and 14-19 Skills	Number of permanent exclusions from Cheshire East Schools (latest half term available)	3	CEC Data		5	2	10			NB - Summer term 2019 - The permanent exclusions were from different schools across the Borough and were for persistent disruptive behaviour and one off offences. One pupil was an out of borough resident excluded from a Cheshire East school. In these circumstances, Cheshire East liaises with the Home LA to ensure that they can meet their obligation to provide future education for the pupil. The LA continues to work with schools to try and avoid permanent exclusions. The team offers telephone and face-to-face advice. Schools have provided positive feedback on the advice and support that they receive.

Ref	Lead Department	Measure	Corporate Outcome	Benchmark	Year end 2018/19	Quarter 4 2018/19	Quarter 1 2019/20	Quarter 2 2019/20	Proposed Quarterly/ Annual Target 2019/20	RAG and Direction of Travel	Commentary
Ed&S008	Education and 14-19 Skills	Current Number of pupils educated at home	3	CEC Data	385	385	380	372	N/A	☹️	Relates to all pupils registered as EHE, the increase reflects the national trend. The EHE worker is communicating with all families he is made aware of that are considering EHE to ensure they are making an informed choice. The EHE worker and team manager are meeting weekly to discuss new cases, involvement and prioritising work. A RAG rating exercise has been completed to identify children in home education that may have additional vulnerability, and plans made to ensure they have been visited, work reviewed and support / challenge offered when required. A business support officer is now in place to help manage EHE referrals received and triage queries.
Ed&S009	Education and 14-19 Skills	Current number of children missing from education.	3	CEC Data	45	45	28	59	N/A	☹️	The team receive an increase in referrals in September due to children not returning to school after the summer break as planned. These could be children whose families have moved for work purposes, all these children are followed up and reasonable checks completed to locate them and ensure they are being educated. In addition the team have kept a number of CME cases open over the summer into Sept to see if they return to school in Sept. The majority of this cohort are GRT children whose families were travelling in the summer and intend to return to a Cheshire East school in Sept.
Ed&S010	Education and 14-19 Skills	Total number with an education, health and care plan (EHCP)	3	CEC Data	2181	2181	2335	2424	N/A	☹️	This is increasing, as is the picture nationally, with an increase of 10% since year end . This is largely because since September 2014 EHCPs follow the young person into post 16 whereas prior to September 2014 statements of SEN ceased at 16 when entering further education.
Ed&S011	Education and 14-19 Skills	% of requests for Educational Psychologists (EP) advice completed within 6 weeks	3			8%	53%	56%		😊	We continue to commission additional Educational Psychologist services and streamline the consulation process with educational settings
Ed&S012	Education and 14-19 Skills	Special Educational Needs – Education, Health and Care Plans completion within 20 weeks including exceptions (cumulative yr)	3	CEC Data	22%	22%	27%	46%	80%	😊	Please note this is accumulative from Jan 2019 in line with the SEN return. There is continued pleasing improvement in timescales. If we consider the year to date performance from April this improves further from 33% in Q1 to 57% by end of Q2.
Ed&S013	Education and 14-19 Skills	Average number of weeks for EHC Plans to be issued (snap shot at quarter end to which it relates)	3		34.8	34.8	28.8	15.8	20.0	😊	This figure reflects the position for all plans. The overall position since Jan 19 has reduced from 28.8 weeks at end of June to 26.9 weeks at end of Sept for new plans. The DfE as part of monitoring visits have agreed to focus on the improvement and reporting for this number which excludes the backlog.
Ed&S014	Education and 14-19 Skills	% EHCP annual review completed in timescales	3		67%	69%	72%	70%	80%	☹️	A project team has been put in place to look at review. The figure reported should be guarded with caution as there are a number of systems issues and a data cleansing exercise required. The aim is to have accurate and reliable data together with addressing the back log issues by the end of the Autumn term 2019.
Ed&S015	Education and 14-19 Skills	Reduction in the number of outstanding EHCP reviews	3		629	629	514	420	<100	☹️	
P&EH001	Prevention and Early Help	Current number of open Early Help Assessments/ plans	5	CEC Data	933	933	1016	1106	N/A	☹️	We have seen an increase in the proportion of EHA's led by the Council which should shift given the deployment of locality workers who have been operating since July 2019 assisting partners to complete quality Assessments and plans
P&EH002	Prevention and Early Help	% of all open Early Help Assessments led by Cheshire East Prevention service staff	5	CEC Data	59%	59%	73%	75%	50%	☹️	We have seen an increase in the proportion of EHA's led by the Council which should shift given the deployment of locality workers as per above comments
P&EH003	Prevention and Early Help	% 0-2 yrs engaged at children centres (most vulnerable i.e. CIN/CP/LAC that have attended 3 or more times in the last 12 months)	5	CEC Data	34%	34%	28%	25%	35%	☹️	This rises to 26% if you exclude those born in the quarter. Engagement will always be limited due to the high take up of the 2 year old offer in Cheshire East. A new menu of offer is beingrolled out to all new parents including home visist and joint working with SW teams in quarter 3 to address performance
P&EH004	Prevention and Early Help	% eligible children taking up 2 year old offer (termly figure only)	3	CEC Data	71%	71%	68%	68%	80%	😊	68% relates to the summer term - The autumn term data will not be available until early Jan in q3
P&EH005	Prevention and Early Help	% children taking up 3 and 4 year old offer (termly figure only)	3	CEC Data	97%-99%	97%-99%	97%-99%	97%-99%	97%-99%	😊	Still highest performing in the North West

Ref	Lead Department	Measure	Corporate Outcome	Benchmark	Year end 2018/19	Quarter 4 2018/19	Quarter 1 2019/20	Quarter 2 2019/20	Proposed Quarterly/ Annual Target 2019/20	RAG and Direction of Travel	Commentary
P&EH006	Prevention and Early Help	Number of Families meeting the family focus criteria where outcomes have been successfully concluded (quarterly fig)	3	CEC Data	1200	345 (1200 cumulative)	182 (1382 cumulative)	158 (1540 cumulative)	1900 (accumulative target)	😊	Our Spot Check from Troubled Families Unit gave our Claims and Performance a clean Bill of Heath stating that we are targeting the most challenging families in Cheshire East. We are on track to achieve accumulative target by March 2020. We have recently been advised that the programme is to be extended until March 2021 and targets may be revised once further details have been provided
P&EH007	Prevention and Early Help	Number of young people accessing the youth support service	3	CEC Data	1,462	1,462	1,576	1,464	1400	😊	Performance remained strong during the 2nd quarter due to our extensive Summer Programme and take up continued to remain buoyant into September.
P&EH008	Prevention and Early Help	Number of young people not in education, employment or training (NEET) individuals [yr. 12-13]	3	CEC Data	148	148	165	105	N/A	😊	Of this number 97% of those who are available to the labour market are either actively seeking education, employment or training or have an agreed start date.
P&EH009	Prevention and Early Help	% of young people not in education, employment or training (NEET) individuals [yr. 12-13]	3	CEC Data	2.1%	2.1%	2.3%	1.5%	2%	😊	See above - this is an outstanding achievement and demonstrates the ongoing support and help to our young people.